

# i-Plexus Fact Sheet - Billing Service

## Get Paid Faster

### Edit Engine:

Join our growing community of providers that benefit from our "real time" payer and provider edits that we put in place to make sure your claims go out correctly the first time around.

### Acting on Claim Status:

We are informed every time your claim changes from one claim status to another so if there is an issue we catch it right away before we receive the EOB.

### 70 Years of Experience:

Our staff utilizes their historic experience to your advantage making sure that you are always in compliance with the latest regulations and that you are getting reimbursed the appropriate amounts relative to the actual procedures and services provided.

## Increase your collection rates

### Stop Billing Errors:

We have automated the detection of most billing errors. We are constantly learning from the knowledge we obtain from payers as to why claims deny. Every time we learn of a denial, we build an edit that will stop the claim dead in its path so that it will go out correctly the first time.

### Automation:

From claim status checking to Electronic Remittance Posting and many other points in between, we go out of our way to automate manual processes. This allows our staff more time to focus on obtaining payment from those stubborn payers that won't part with your money.

## High Touch Services

We are in constant touch with our providers and their staff and we emphasize a "high touch" service approach because we truly believe in constant bi-directional communication to insure that we achieve the best results for the practice.

You have full visibility to your practice information at all times. You will always know the status of a claim at any time from initial submission through final payment and you can engage with a dialogue with our staff at any time during the business day.

## Pricing

### Full Service:

Under this plan we provide the full service of demographic entry, charge entry, insurance billing, balance billing of the patient, insurance follow up, patient follow up, patient statements, receiving calls from your patients, and full management reports. Our fees are based on a percentage of what we collect and typically the higher the monthly reimbursement amount and the higher the reimbursement per charge, the lower our fees will be.

### Charge Entry:

Under this plan, we provide a service of entering your patient demographics and charges, generating the insurance bills to the insurance companies, and management reporting. We leave the rest of the processes to you. Our fees are based on a fixed fee per charge entered.



Leading the market in medical claim clearinghouse solutions

i-Plexus Solutions

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